

Queensland Shared Services Org Chart

1 July 2024

QSS is part of Digital Government
Queensland Government Customer and
Digital Group

GENERAL MANAGER
Queensland Shared Services
Adrian Hudson

MoG Project
Marcelle Layden
Director

SERVICE DELIVERY
Sharon Dickman
Executive Director

SYSTEMS
Peter Buchan
Executive Director

Risk & Assurance Services
Glenn Barrett
Director

QSS Service Improvement
Josh Kington
Director

Payroll & Establishment
Shane Harmer
Director

Finance & Document Services
Amanda Creevey
Director

Advisory Services
Ian Chang
Director

Executive Services
Sandra Anderson
Director

Development
Catherine Gardiner
Director

Customer Channels
Catherine Gardiner
Director

IT Service Management & Transformation
Vincent Enderbury
Director

Operations
Glenn Barrett
Director

Process Automation

Aurion 1
Brisbane

AP, Corp Card,
Payment Services &
Regions

GL &
Reporting

Contract & Vendor
Management

SAP Development
Compliance & Security

Customer
Online

Change, Release
& Environ Mgmt

Infrastructure &
Technology
Management

Customer Relationship
Management

Aurion 2
Brisbane

AR, Master Data
& Debt Mgmt &
Regions

Taxation &
Assets

Pricing &
Performance

TMR
Operations & Build

Customer
Support

Performance
Build

Third Party
Solutions

Program
Management

Aurion QFES
QAS

Document
Services

HR Advisory
Services

Business Support
Services

HR Build

Technical
Architecture
Management

Security
Operations

Portfolio
Management
Office

Aurion QPS
SAP TMR

Technical
Capability

Internal
Communication

IT
Transformation

Delivery
Management
Office

HR Operations
Establishment

Architecture
Office

Regions