

## Governance, Risk, and Compliance

### Service Management

Configuration Management

ICT Asset Management

Software Licence Management

Application Management

Provisioning and Control

Incident Lifecycle Management

### Audit

Audit Tools

## Interaction

### End User Devices

Desktop

Laptop and Tablet

Mobile and Wearable

Extended Reality

Other End User Devices

### Productivity

Browser

Office Suite

Multimedia, Graphics, and Publishing

Email and Calendaring

Collaboration

Utilities and Tools

Other Productivity Tools

### Peripherals and Services

Printers and Print Services

Managed Desktop

Remote and Virtual Desktop

Other Peripherals and Services

Telephony

Fax

Audio and Video Devices

### Edge Computing

Sensors

Edge Gateway

Other Edge Computing Devices and Services

## Integration

### API Management

API Gateway

API Design and Deploy

Other API Services

### Process Orchestration

Business Process Management, Automation, and Workflow

Business Rules Management

Robotic Process Automation and Orchestration

Other Process Orchestration

### Application and Data Integration

Extract, Transform, Load Service

Event Stream Processing

File Transfer/Exchange

Data Mapping, Conversion, and Translation

Messaging and Queuing

Other Application and Data Integration

## Platform

### Intelligence

Data Warehousing

Business Intelligence Platforms

Data Analytics and Reporting

Data Science and Big Data

Artificial Intelligence

Other Intelligence Platforms

### Content Delivery

Digital Experience and Content Management

Search Services

Other Content Delivery Platforms

### Data Governance

Data Quality

Master and Reference Data Management

Meta Data Management

Other Data Governance Platforms

### Application Development

Application Development Tools and Services

Low-Code Platforms

Other Application Development Platforms

### Database Service

Database Management System

Database Utilities and Tools

Graph and Ledger Data Services

Unstructured Data Services

Spatial Data Services

Other Database Platforms and Services

### Data Retention

Data Backup and Recovery

Data Archive and Retrieval

Other Data Retention Platforms

### Compute

Server

Other Compute Platforms

### Storage

Storage Management and Administration

Storage Devices

Storage Connectivity

## Infrastructure

### Facilities

Cabling and Racking

Environmental Control

Other Facilities

Power Supply

Fire Control

### Network

LAN/MAN/WAN

Network Naming and Addressing

Network Performance

Content Switching and Load Balancing

Bandwidth Management and Connectivity

Caching and Proxy Management

Voice and Radio Network

Other Network Devices and Services

## Multidomain

### Operating Systems and Virtualisation

Operating System

Virtualisation

### Monitoring

Interaction Monitoring

Infrastructure Monitoring

Integration Monitoring

Platform Monitoring

## Security

### Identity Management

Identity Registration and Provisioning

Identity Interoperability

### Access Management

Authentication and Credential Management

Authorisation

Biometrics

Certificate Lifecycle Management

### Security Management

Vulnerability Management

Security Incident and Event Management

Security Controls Management

Cryptography

Security Administration

Physical Security



## GVRC Governance, Risk, and Compliance

### GVRC-01 Service Management

GVRC-01.01
Configuration Management
GVRC-01.02
ICT Asset Management
GVRC-01.03
Software Licence Management
GVRC-01.04
Application Management
GVRC-01.05
Provisioning and Control
GVRC-01.06
Incident Lifecycle Management

### GVRC-02 Audit

GVRC-02.01
Audit Tools

## INTA Interaction

### INTA-01 End User Devices

INTA-01.01
Desktop
INTA-01.02
Laptop and Tablet
INTA-01.03
Mobile and Wearable
INTA-01.04
Extended Reality
INTA-01.99
Other End User Devices

### INTA-02 Productivity

INTA-02.01	Browser	INTA-02.05	Collaboration
INTA-02.02	Office Suite	INTA-02.06	Utilities and Tools
INTA-02.04	Multimedia, Graphics, and Publishing	INTA-02.99	Other Productivity Tools
INTA-02.03	Email and Calendaring		

### INTA-03 Peripherals and Services

INTA-03.01	Printers and Print Services	INTA-03.04	Telephony
INTA-03.02	Managed Desktop	INTA-03.05	Fax
INTA-03.03	Remote and Virtual Desktop	INTA-03.06	Audio and Video Devices
INTA-03.99	Other Peripherals and Services		

### INTA-04 Edge Computing

INTA-04.01	Sensors	INTA-04.02	Edge Gateway	INTA-04.99	Other Edge Computing Devices and Services
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## INTG Integration

### INTG-01 API Management

INTG-01.01
API Gateway
INTG-01.02
API Design and Deploy
INTG-01.99
Other API Services

### INTG-02 Process Orchestration

INTG-02.01	Business Process Management, Automation, and Workflow	INTG-02.03	Robotic Process Automation and Orchestration
INTG-02.02	Business Rules Management	INTG-02.99	Other Process Orchestration

### INTG-03 Application and Data Integration

INTG-03.01	Extract, Transform, Load Service	INTG-03.04	Data Mapping, Conversion, and Translation
INTG-03.02	Event Stream Processing	INTG-03.05	Messaging and Queuing
INTG-03.03	File Transfer/Exchange	INTG-03.99	Other Application and Data Integration

## PLAT Platform

### PLAT-01 Intelligence

PLAT-01.01	Data Warehousing	PLAT-01.04	Data Science and Big Data
PLAT-01.02	Business Intelligence Platforms	PLAT-01.05	Artificial Intelligence
PLAT-01.03	Data Analytics and Reporting	PLAT-01.99	Other Intelligence Platforms

### PLAT-08 Content Delivery

PLAT-08.01	Digital Experience and Content Management
PLAT-08.02	Search Services
PLAT-08.99	Other Content Delivery Platforms

### PLAT-05 Data Governance

PLAT-05.01	Data Quality
PLAT-05.02	Master and Reference Data Management
PLAT-05.99	Other Data Governance Platforms

### PLAT-07 Application Development

PLAT-07.01	Application Development Tools and Services
PLAT-07.02	Low-Code Platforms
PLAT-07.99	Other Application Development Platforms

### PLAT-02 Database Service

PLAT-02.01	Database Management System	PLAT-02.03	Unstructured Data Services
PLAT-02.02	Database Utilities and Tools	PLAT-02.04	Spatial Data Services
PLAT-02.05	Graph and Ledger Data Services	PLAT-02.99	Other Database Platforms and Services

### PLAT-03 Data Retention

PLAT-03.01	Data Backup and Recovery
PLAT-03.99	Other Data Retention Platforms

### PLAT-04 Compute

PLAT-04.01	Server
PLAT-04.99	Other Compute Platforms

### PLAT-06 Storage

PLAT-06.01	Storage Management and Administration
PLAT-06.02	Storage Devices
PLAT-06.03	Storage Connectivity

## INFR Infrastructure

### INFR-01 Facilities

INFR-01.01	Cabling and Racking	INFR-01.03	Power Supply
INFR-01.02	Environmental Control	INFR-01.04	Fire Control
INFR-01.99	Other Facilities		

### INFR-02 Network

INFR-02.01	LAN/MAN/WAN	INFR-02.03	Content Switching and Load Balancing	INFR-02.05	Voice and Radio Network
INFR-02.02	Network Naming and Addressing	INFR-02.04	Bandwidth Management and Connectivity	INFR-02.99	Other Network Devices and Services
INFR-02.07	Network Performance	INFR-02.06	Caching and Proxy Management		

## MLTI Multidomain

### MLTI-01 Operating Systems and Virtualisation

MLTI-01.01	Operating System	MLTI-01.02	Virtualisation
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### MLTI-02 Monitoring

MLTI-02.01	Interaction Monitoring	MLTI-02.02	Integration Monitoring	MLTI-02.03	Platform Monitoring
MLTI-02.04	Infrastructure Monitoring				

## SCTY Security

### SCTY-01 Identity Management

SCTY-01.01	Identity Registration and Provisioning
SCTY-01.02	Identity Interoperability

### SCTY-02 Access Management

SCTY-02.01	Authentication and Credential Management
SCTY-02.02	Authorisation
SCTY-02.03	Biometrics
SCTY-02.04	Certificate Lifecycle Management

### SCTY-03 Security Management

SCTY-03.01	Vulnerability Management
SCTY-03.02	Security Incident and Event Management
SCTY-03.03	Security Controls Management
SCTY-03.04	Cryptography
SCTY-03.05	Security Administration
SCTY-03.06	Physical Security

